



## PLAYING SAFE

### COVID-19 GOLF OPERATION SAFETY TIPS

- Take extensive precautionary measures to protect your staff. Distribute masks and gloves. Make sanitizers and tissues available and placed in convenient locations. Staff with flu-like symptoms must be asked to go home.
- Conduct frequent golf course staff meetings to keep everyone up to date with latest information, best practices and facility operations protocol.
- Staff and customers must practice 6-foot physical distancing at all times. Use colored tape on the ground, cones, or other visuals for easy reference.
- Have all staff frequently wash their hands with soap and water for at least 20 seconds and dry hands thoroughly, preferably using a disposable paper towel.
- Prohibit any group gatherings before or after rounds.
- Require credit card and mobile payments only (no cash).
- Reduce check-in interaction as much as possible– use some form of remote check-in process (iPad) or makeshift check-in window to avoid having golfers in the pro shop.
- Consider closing the pro shop and moving check-in to the starter booth (often with starter behind glass or protective barrier).
- If pro shop is open, keep smaller merchandise items typically on counters out of reach of customers.
- Limit the number of customers permitted inside clubhouse or pro shop, if open.
- Have staff frequently sanitize and keep work areas and customer interaction areas and touchpoints clean.
- Increase number of available hand sanitizer stations.
- Create highly-visible signage to inform customers of golf course protocol. Display signage in high-traffic areas throughout facility.
- Provide and encourage online tee time scheduling and pre-payment if available.
- Spread tee times to wider intervals: 12 to 20 minutes apart.
- No more than four people per group and only one group at a time on any tee box.
- Enforce a “One Golfer Per Cart” policy (exception may be for immediate family members).
- Encourage golfers to walk rather than ride.
- If carts are permitted, perform extra cleaning and sanitization before and after each use.
- No club rentals
- Prohibit any outside staff from handling customer golf bags or other belongings.
- Remove pins from practice greens.
- No shotgun starts, no group classes and no golf academy events.



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- Golf cups: cut and insert pool noodles or PVC pipe into cups, raise golf cups two to three inches above the ground, or insert cups upside down to eliminate the need for golfers to retrieve their golf balls.
- Eliminate flagsticks and provide hole location sheets to golfers. If using flagsticks, clearly inform golfers on the “no touch” protocol, including signs on the sticks themselves.
- Eliminate ball-washers and bunker rakes. Encourage “foot raking” of bunkers and introduce a “preferred lie” local bunker rule.
- Remove on-course scorecards, pencils, golf tees, ball markers, and divot tool dispensers.
- Remove water coolers and trash receptacles. Inform golfers prior to their round of golf.
- If in use, set up practice facility with minimum physical distancing requirements.
- Sanitize all range balls between uses.
- Space golf carts in staging area to accommodate physical distancing requirements.
- Have staff frequently sanitize touchable surfaces, golf cars, pull/push carts, bathrooms, etc.